

**Customer Care**  
Wey House  
Farnham Road  
Guildford  
Surrey GU1 4XS  
Telephone 01483 440550  
Fax 0845 602 3852

**Customer Care**  
St Christopher House  
Wellington Road South  
Stockport  
Cheshire SK2 6NG  
Telephone 0161 475 3000  
Fax 0161 475 3001

**Customer Care**  
Marshall Point  
4 Richmond Gardens  
Bournemouth  
BH1 1JD  
Telephone 01202 292 464  
Fax 01202 552 527



### Instruction to your bank or building society to pay Direct Debits

Please complete sections 1 to 6 and return to Standard Life Healthcare Limited at the address above or to your Standard Life Healthcare consultant or intermediary.



1. Name and full postal address of your bank or building society branch

To: The manager
Bank or building society name
Branch address
Postcode

2. Name(s) of account holder(s)

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3. Branch sort code  
(from the top right hand corner of your cheque)

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Originator's identification number

9	4	0	4	6	0
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4. Bank or building society account number

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5. Standard Life Healthcare reference number  
(existing policy numbers only)

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6. Instruction to your bank or building society. Please pay Standard Life Healthcare Limited Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit guarantee. **I understand that this instruction may remain with Standard Life Healthcare and if so, details will be passed electronically to my bank/building society.**

Signature(s)
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Date
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Banks and building societies may not accept Direct Debit instructions for some types of account.

### FOR STANDARD LIFE HEALTHCARE LIMITED OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society

Please choose your payment frequency      Monthly       Annually

### This guarantee should be retained by the payer.

#### The Direct Debit guarantee



- This guarantee is offered by all banks and building societies that take part in the Direct Debit scheme. The efficiency and security of the scheme is monitored and protected by your own bank or building society.
- If the amounts to be paid or the payment dates change, Standard Life Healthcare will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Standard Life Healthcare or your bank or building society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your bank or building society. Please also send a copy of your letter to us.